



# GUTTER HOOD

## 20 YEAR TRANSFERABLE INSTALLATION WARRANTY

### **Paint Warranty**

Gutter Hood Kynar 500 paint finish is warranted not to chip, crack, peel, blister or fade non-uniformity. Paint finish is covered for a period of not less than 20 years. Some homes may experience atmospheric and other conditions that require regular cleaning.

### **Component Defect Warranty**

Gutter Hood Panels, panel components, mounting brackets, screws, and other fasteners are to be free from manufacturer defects for a period of not less than 20 years. Defects should be reported in writing immediately to prevent collateral damage.

### **Workmanship Warranty**

All Gutter Systems warrants our workmanship for 20 years. Warranty is void if Gutter Hood, gutters or components are removed and/or reinstalled by persons or companies other than All Gutter Systems technicians.

### **Function Warranty**

Our rain handling system will meet or exceed Michigan's building codes. Gutter Hood components are warranted to function correctly for 20 years. Should a problem develop, do not attempt to repair; instead call All Gutter Systems for an inspection to determine warranty coverage. Gutter Hood system components modified by persons other than All Gutter Systems technicians are void of function and workmanship warranty and any resulting work will result in a service charge.

### **Exclusions to Warranty**

This warranty does not cover any other damage or material failure including, but not limited to, damage caused by occurrences beyond the control of All Gutter Systems, such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, faulty or improper installation, any re-installation of the products, normal weathering, chemical pollutants, normal fading, fire, flood, lightning, windblown objects, earthquake, hurricanes, ice dams, icicles and/or ice storms, atmospheric conditions or weather of catastrophic nature as defined by the U.S. Weather Bureau, other "acts of God", intentional acts, unreasonable use or failure to provide reasonable maintenance. The geographic location, the quality of the atmosphere and other local factors over which All Gutter Systems has no control, may contribute to the severity of these conditions. Painting any of the Gutter Hood components will also void this warranty.

### **How a Warranty Claim is Managed**

Upon noticing an occurrence, please call All Gutter Systems immediately to file your warranty claim (616-532-2200). The claim will be entered into our warranty/service database. You may be asked for specific information such as the precise location of the problem and for photographs of the area. We will use this information to pre-diagnose the problem and develop possible causes and solutions.

Once it has been determined that a site visit is required, a tentative date will be provided to you for one of our technicians to physically inspect your installation. Depending on time of year and current work load the time frame for the appointment can be up to 2 weeks. At this time we will also determine whether the occurrence is or is not covered by our warranty.

If it is determined that the occurrence is covered by the warranty then the situation will be resolved at no cost to the homeowner. If the occurrence is not covered by the warranty then a budgetary cost will be agreed upon, prior to coming to the job site, between the homeowner and All Gutter Systems. Upon agreement a technician will visit the job site and remedy the problem. Please note that when making non-warranty repairs we will always provide the customer with the best long-term solution at a fair price.

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